

## What are some of the interventions/programs offered by Performance Solutions by Design?

- The Six Principles of Service Excellence / Gap Analysis Workshop (4-hours)
- The Service Excellence Workshop (4-hours)
- The Leadership Toolkit for Sustaining a Culture of Service Excellence (3-hours)
- The Leadership Academy (3-days)
- New Employee Orientation
- Organizational Alignment Library
- Problem Resolution and Employee Empowerment Process
- The Executive Learning Center including The Execution Strategy for Success, The Six Principles of Service Excellence Workshop, and more&hellip;
- Presentations services on topics like Raising the Bar to Achieve Excellence, The Role of a Leader in Driving Excellence, and more&hellip;

Information on all of these programs and more can be obtained from our website, or you can call our office and speak to an Account Executive for further details and pricing.